

## Refund & Cancellation Policy

### Refunds

Due to the limited number of spaces available for our classes, we are unable to offer refunds at this time. In the event that you are unable to attend a class, we will be happy to issue a credit for the full registration amount to be used toward future classes so long as notice is given at least 7 days before the start of class. If less than 7 days notice is given, credits will be issued at the discretion of AWHs staff depending on the circumstances of the program withdrawal.

*Art supplies, art kits, subscription boxes, and merchandise are all final sale.*

### Make-up Classes

Due to the pandemic and strict class scheduling required to abide by Covid-19 protocols, we are unable to offer makeup classes at this time.

### Cancellations

In the event that government Covid-19 regulations change, resulting in AWHs closing for in-studio programming, AWHs will switch to an online delivery method. If an online delivery method is not possible, a credit will be issued to be used toward future programming.

### *Inclement Weather*

If classes are cancelled due to inclement weather, AWHs will reschedule the class. If rescheduling is not a possibility, a credit will be issued to be used toward future programming. AWHs will provide notice of class cancellation due to inclement weather via email.

### *Low Enrolment*

In the event that AWHs must cancel a call due to low enrolment, a full refund for the registration amount will be issued.

**Inspire. Create. Motivate!**